

# Ticket Insurance

**St. Dunstan's Theatre** uses ShowClix.com to sell tickets online. ShowClix offers patrons the option to purchase Ticket Insurance by FanShield when purchasing tickets.

Payment for ticket insurance goes to FanShield, not to St. Dunstan's nor to ShowClix.

FanShield's Ticket Insurance primarily covers a ticket purchase from unexpected situations -- including vehicle accidents, injuries, illnesses, or legal obligations -- which prevent the customer from attending an event. Ticket insurance is not required. It is entirely optional at the time of purchasing tickets.

## What Is Not Covered by Ticket Insurance?

Ticket insurance does not cover event cancellations, performer lineup changes, or a customer's change of heart, along with many other scenarios.

FanShield covers situations that prevent the ticket buyer from attending,  
not situations that affect the event itself.

St. Dunstan's Theatre does not recommend purchasing ticket insurance. If you have an emergency or other event that prevents you from attending, please email [Tickets@StDunstansTheatre.com](mailto:Tickets@StDunstansTheatre.com) or leave us a message at 1-844-386-7826, option #3. We will assist you.